

# migrationwiz™

## Renowned Hosted Service Provider Streamlines Clients' Email Migration Case Study: SherWeb

"MigrationWiz is a user-friendly solution with a very practical interface. The layout and general design makes MigrationWiz an easy solution to migrate different types of customers."

Maxime Boulanger  
Senior Engineer  
SherWeb



### Migration Overview

#### Organization

SherWeb

#### Location

Sherbrooke, Quebec, Canada

#### Industry

Hosted Cloud Computing  
Services & Solutions

#### Employees

100+

#### Total Mailboxes Migrated

12,000+ (and growing)

#### Source Messaging System

Microsoft Exchange 2003 & 2007

#### Destination Messaging System

Microsoft Exchange 2010

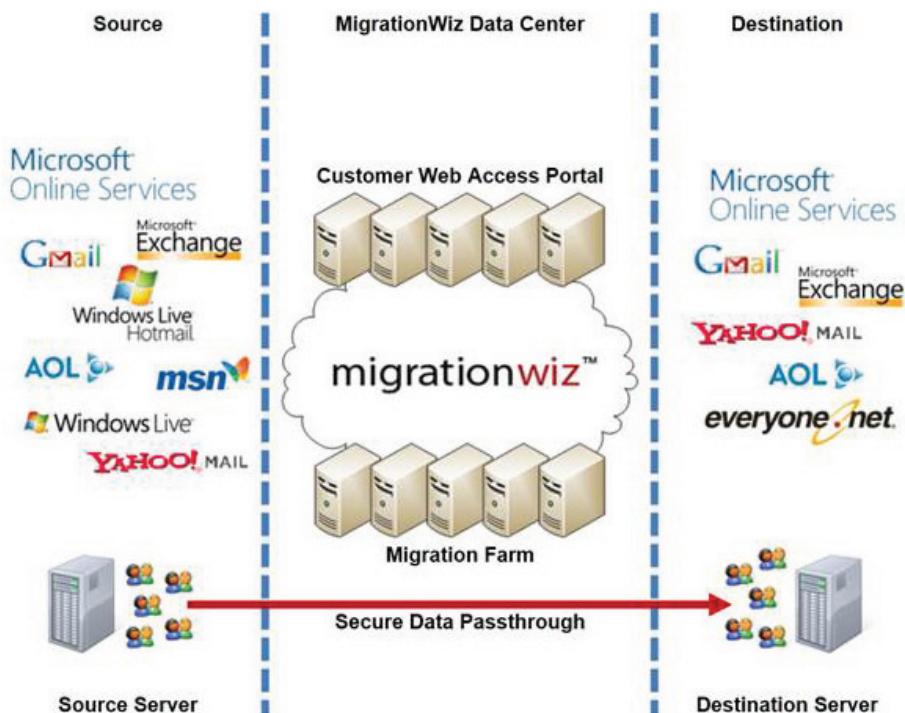
MigrationWiz is a complete cloud-based migration solution that helps companies move from existing to new messaging systems seamlessly and affordably.

### SherWeb

Ranked in the top 100 of the prestigious North American Deloitte Technology Fast 500™, SherWeb is one of the industry's most recognizable and respected hosted service providers. Highly rated for its technical expertise and customer support, SherWeb offers both reliable Microsoft hosted services and in-house solutions at the forefront of cloud technologies for small and medium businesses (SMBs). SherWeb provides IT services to more than 20,000 organizations in over 100 countries. Every day, SherWeb's highly skilled engineers work to satisfy the needs of more than half a million information technology workers. This places SherWeb among the largest providers of on-demand hosted services in North America. What distinguishes SherWeb is not just a deep understanding of cloud-based services, but also the company's fast adoption of new technologies - including services that leverage the most recent hardware and software available worldwide. More information about SherWeb can be found at [www.sherweb.com](http://www.sherweb.com).

### The Challenge

With email messaging continuing to dominate business communications, an increasingly large number of organizations are considering a transition from on-premise email deployments to hosted email services. Leveraging SherWeb's hosted email services, companies can benefit from predictable costs, expert-level support, stringent security safeguards, automated data backups, and reduced costs. Using SherWeb's hosted email services, IT teams can spend less time maintaining email systems and more time on company-specific projects. Hosted service providers such as SherWeb help companies get the most out of their email system by offering decades of experience and direct access to email messaging experts. To streamline migrations from a growing customer base, SherWeb senior engineer, Maxime Boulanger, was looking for a reliable, scalable, and flexible migration solution – a solution that would allow efficient migration from a large variety of systems.



## Case Study: SherWeb



### Migration Overview

#### Organization

SherWeb

#### Location

Sherbrooke, Quebec, Canada

#### Industry

Hosted Cloud Computing  
Services & Solutions

#### Employees

100+

#### Total Mailboxes Migrated

12,000+ (and growing)

#### Source Messaging System

Microsoft Exchange 2003 & 2007

#### Destination Messaging System

Microsoft Exchange 2010

MigrationWiz is a complete  
cloud-based migration solution  
that helps companies  
move from existing to new  
messaging systems  
seamlessly and affordably.

### The MigrationWiz Solution

MigrationWiz's patent-pending technology was designed to meet these requirements. When other companies claim to offer efficient migration solutions, they also require their customers to call for a quote or deploy additional on-premise software and hardware. By comparison, MigrationWiz's cloud-based solution allows any user to configure and submit a migration within minutes with no prior experience. "MigrationWiz is a user-friendly solution with a very practical interface. The layout and general design makes MigrationWiz an easy solution to migrate different types of customers," said M. Boulanger. To facilitate the migration of over 12,000 mailboxes from different platforms, SherWeb also took advantage of MigrationWiz's SOAP API and PowerShell scripts to fully automate the migration process.

M. Boulanger contacted MigrationWiz's support team for some assistance troubleshooting complex connectivity issues. "They really helped us find the root cause of the problem and the right solution. Their knowledge base explains the exact steps to troubleshoot any migration failure. Their support team points you in the right direction if you ever need their help," said M. Boulanger. MigrationWiz offers free 24/7 email support with every license. During and after migration, M. Boulanger was also able to take advantage of detailed migration statistics. "We can clearly monitor and understand migration results while performing a migration." The availability of near-real time migration statistics was instrumental in helping SherWeb analyze data transfer performance and provide adequate migration planning to their customers.

### About MigrationWiz

MigrationWiz is a complete cloud-based migration solution that helps companies move from existing to new messaging systems seamlessly and affordably. With no hardware or software to install, the patent-pending technology is a solution designed to meet the needs of individuals, IT administrators, consultants, system integrators and service providers interested in migrating mailboxes. MigrationWiz is a trusted brand in over 50 countries by global Fortune 500 organizations, governments, healthcare providers, and more. Customers can sign-up, configure and initiate migrations in a matter of minutes with no prior experience. For more information, visit [www.migrationwiz.com](http://www.migrationwiz.com).