

migrationwiz™

Experienced IT Consulting Firm Increases Efficiency with Email Migration Solution Case Study: The Cyberwerks

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David Terrell
President
The Cyberwerks



Migration Overview

Organization

The Cyberwerks

Location

Louisville, Kentucky, USA

Industry

IT Consulting - SMBs

Employees

3

Source Messaging System

Elephant Outlook
Hosted Exchange

Destination Messaging System

Smarsh Hosted Exchange

MigrationWiz is a complete cloud-based migration solution that helps companies move from existing to new messaging systems seamlessly and affordably.

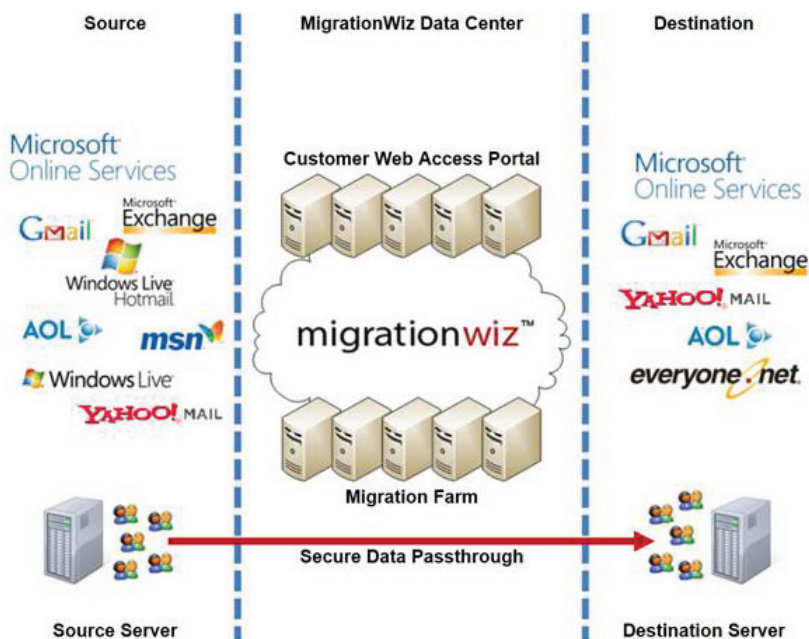
The Cyberwerks

Founded by Louisvillians, The Cyberwerks provides IT services to a wide area in the Kentucky region - including Louisville Metro, Southern Indiana, Bardstown, La Grange, Elizabethtown and Ft. Knox. The Cyberwerks' success and competitive advantage is driven by the founding partners' long service in the technology industry, experience providing services to both small and large firms, and a long history of managing projects and people across multiple aspects of technology delivery.

The Cyberwerks brings three considerable advantages to the IT services industry: longevity, enterprise experience, and projects/people. The founding partners of The Cyberwerks have over 50 years of combined information technology experience - continuous presence and knowledge in the technology field dating back to the introduction of the personal computer. This experience spans across several industries for very large institutions such as AEGON, Unisys, Humana, and SGI along with startups and other small businesses. The breadth of large projects they have managed includes, but not limited to, managing local help desks, implementing company-wide Windows OS upgrades, and building IT infrastructures. More information about The Cyberwerks can be found at www.thecyberwerks.com.

The Challenge

Due to technology advancing at a rapid pace, The Cyberwerks faces a large variety of information technology consulting challenges at strict time constraints. During one recent consulting engagement in San Francisco, California, the company was asked to complete the migration of their client's mailboxes in less than three days. In addition, the migration had to be performed while deploying other technology solutions and services. Having used conventional migration tools in the past, David Terrell, President of The Cyberwerks, knew that these tools would be time-consuming, hard to work with, and unlikely to satisfy the client's time constraints and quality control.



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The MigrationWiz Solution

Terrell was referred to MigrationWiz by Smarsh Hosted Exchange, the customer's destination messaging system. During the project, MigrationWiz's 24 hour technical support was able to quickly identify and resolve mailbox permission-related issues. With no hardware to deploy and no software to install, MigrationWiz's cloud-based migration solution allowed The Cyberwerks to manage the migration remotely using a simple web browser. In less than five hours, the automated migration process transferred all appointments, contacts, emails, journals, notes and tasks between the two hosted Exchange Server environments. Using MigrationWiz's patent-pending technology, The Cyberwerks helped their client decommission their source Hosted Exchange system faster than using any conventional migration solution, resulting in immediate IT cost and time savings. Terrell said, "(I) was pleasantly surprised when looking at the post-migration results. It saved me about three days of work." Taking advantage of the time saved, the Cyberwerks was able to assign valuable resources to other projects.

About MigrationWiz

MigrationWiz is a complete cloud-based migration solution that helps companies move from existing to new messaging systems seamlessly and affordably. With no hardware or software to install, the patent-pending technology is a solution designed to meet the needs of individuals, IT administrators, consultants, system integrators and service providers interested in migrating mailboxes. MigrationWiz is a trusted brand in over 50 countries by global Fortune 500 organizations, governments, healthcare providers, and more. Customers can sign-up, configure and initiate migrations in a matter of minutes with no prior experience. For more information, visit www.migrationwiz.com.

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